

# WGPC 2020 AT-A-GLANCE

**MON**

## SURVEILLANCE CRASH COURSE

The Four Pillars  
of Surveillance

How to Set Up a  
Game Protection  
Defense System

Common Ways Players  
Try to Beat Casinos

Casino Hot Spots  
for Theft and Fraud

**PRE-CONFERENCE**  
8:30-4:00

**10/5**

**WELCOME  
RECEPTION**  
6:00-9:00

**TUE**

Scam Update: What's  
Been Happening?

Top 20 Significant  
Scams of the Century

Card Counting - Are You  
Wasting Your Time?  
Playing the Hand  
You've Been Dealt

Recording Audio on Table  
Games - Sounds Good!

How Surveillance Can  
Help Table Games

Are Traditional  
Surveillance Practices  
Outdated? (discussion)

**CONFERENCE**  
8:30-4:00

**10/6**

**EXPO**  
12:00-6:00  
Lunch in the Expo  
Expo Happy Hour

**WED**

Surveillance Collaboration

Security & Compliance:  
Protecting Your Brand

Taking the Gamble Out of  
Your Casino Promotion

How AI is Used in Sports  
Betting

Using Facial Recognition to  
Deter Problem Gamblers

Facial Recognition Helping  
Detect Money Laundering

Using Cameras & AI to  
Combat Internal Theft

Preparing for a Casino  
World with AI (discussion)

**CONFERENCE**  
8:30-4:00

**10/7**

**EXPO**  
12:00-4:00  
Lunch in the Expo

**THU**

Who's Watching Slots?

Everything You Need  
to Know About Slot  
Machines

Slot Machines are  
Vulnerable - So What's  
the Fix? (discussion)

**CONFERENCE**  
8:30-12:00

**10/8**

## Registration Hours

Sun 2:00-6:00 Mon 7:00-7:00 Tues 7:00-6:00 Wed 8:00-4:00 Thu 8:00-12:00